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UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WASHINGTON TACOMA DIVISION

CENTIMARK CORPORATION, a Pennsylvania corporation,

Plaintiff,

vs.

EXECUTIVE ROOF SERVICES, LLC, a Washington limited liability company; MICHAEL W. MECHAM, an individual; and ERIC S. PAULY, an individual,

Defendants.

Case No.: 3:16-cv-05707

DECLARATION OF BRETT CREASY IN SUPPORT OF PLAINTIFF'S MOTION FOR TEMPORARY RESTRAINING ORDER AND PRELIMINARY INJUNCTION

- I, Brett Creasy, hereby declare that I am over the age of 18, have personal knowledge of the matters set forth in this Declaration, and am competent to testify to them:
- 1. I am a certified computer examiner ("C.C.E."), and I am the Vice President and Director of Digital Forensics at bit-x-bit, LLC ("bit-x-bit"), a computer forensic investigation, incident response and e-discovery firm located in Pittsburgh, Pennsylvania. I have personal knowledge of the facts set forth in this Declaration and, if called as a witness, I could and would testify competently thereto.

- 2. I have conducted hundreds of computer forensic examinations, provided expert reports, and I have been qualified and have testified as an expert witness on matters involving digital and computer forensics.
- 3. Since 2008, bit-x-bit, has been exclusively endorsed by the Allegheny County (Pennsylvania) Bar Association, located in Pittsburgh, to provide computer forensic services and e-discovery services to its 6,000 members.

DEVICES EXAMINED

- 4. bit-x-bit was retained by CentiMark Corporation ("CentiMark") to preserve, image and examine: (1) a Lenovo ThinkPad Model X230 laptop, serial no. PK-2DE53, used by Eric Pauly ("Pauly laptop"); (2) a Lenovo ThinkPad Model X230 laptop, serial no. PK-0P3T4, used by Michael Mecham ("Mecham laptop"); (3) a Samsung Galaxy S4 smartphone used by Mecham ("Mecham smartphone"); and (4) a Samsung Galaxy Note 4 smartphone used by Pauly ("Pauly smartphone") ("collectively referred to as the CentiMark devices").
- 5. On August 15, 2016, bit-x-bit received the CentiMark devices. Attached as Exhibit A is a copy of our chain of custody record. On August 15, 2016, we created forensic images of the two Lenovo laptop computers using a Tableau TD3 Forensic Imager. The digital signatures of the original hard drives and the image files match, establishing that the image files for each of the CentiMark computers is an exact copy of the original drive. We then made a working copy of the images for use in our forensic examination. Attached as Exhibits B1 B4 are copies of our system capture record and our media imaging records for the CentiMark devices.

PAULY LAPTOP ANALYSIS

6. The Pauly laptop contains a user account for him: "ericpaul" which was created on February 14, 2014.

- Texamined the Pauly laptop to determine whether portable data storage devices such as USB flash drives or external hard drives had been plugged into it. Exhibit C is a list, including a description and serial number, of the USB devices, including external hard drives and flash drives, that were plugged into the Pauly laptop and the dates and times of their first and last connection. There were seven different USB devices plugged into the Pauly laptop from February to July 2016. For example, a Seagate USB hard drive was plugged into the Pauly laptop on July 14, 2016 at 6:26 p.m. This Seagate hard drive was first recognized by the Pauly laptop on that same date, indicating it is "new" to the machine. I note that this particular Seagate hard drive model likely has hundreds of GBs of storage capacity. Such devices are normally used to make copies of documents and files on a computer. I would need to examine the Seagate hard drive to see what documents were copied from the Pauly laptop to the Seagate hard drive. I note that two of the USB devices plugged into the Pauly laptop during 2016 are large storage devices.
- 8. I conducted an analysis to determine the folder structure on one or more of the USB devices plugged into the Pauly laptop. Attached as Exhibit D is a screenshot of the folder structure we recovered. There are numerous folders with the word "backup" in them, including one folder called "MAIL BACKUP." I would need to examine all the USB devices plugged into the Pauly laptop to determine what CentiMark documents or files were backed up to USB devices.
- 9. My examination of the Pauly laptop revealed that in July 2016, in the weeks before his departure from CentiMark, Pauly was accessing and deleting numerous documents, such as an Excel spreadsheet called "July potential sales" accessed on July 18, 2016. Attached hereto as Exhibit E is a spreadsheet listing the names, file paths, dates and times of the files accessed on the Pauly computer from March 2016 to July 2016. I have color coded in red the files that were accessed but have since been deleted or moved to another location such as a USB device or other

storage medium. Until we review the USB devices plugged into the Pauly laptop, we are unable to determine which of the deleted files may have been copied to the USB devices.

- 10. The Pauly laptop also contained evidence of the usage of cloud storage. Specifically, my examination of the Pauly computer revealed that Pauly used Dropbox on his CentiMark issued computer. However, the Dropbox folder which contained the local copy of the documents present in Dropbox was deleted when a number of deletions were performed on July 14, 2016. Even though Pauly deleted the Dropbox folder from his CentiMark computer, it does not mean that the documents were deleted from the Dropbox account and thus they likely may still reside in the Dropbox cloud based storage and are accessible by Pauly from any internet connected computer. An examination of the Dropbox accounts for Pauly is the only means to determine what remains in Dropbox at this time.
- 11. The "recycle bin" on the Pauly laptop also reflects over 60 files and folders, many of which have file names suggesting they are CentiMark documents, were deleted during the time period March to July 2016, with 40 files and folders deleted during July 2016. Exhibit F1 is a list of the items deleted and sent to the Recycle Bin. I note that some of the deleted folders, such as the "ericpaul\Documents\Desktop" folder contain many subfolders and files. Attached as Exhibit F2 is a truncated list of some of the items that resided in Pauly's Desktop folder and which are now deleted or moved.
- 12. The Pauly laptop also contained evidence of communications that Pauly had with a Jarrett Bickham in March 2016 regarding "Executive Roofing Services Financial Model," while still employed by CentiMark. A fragment of an email was recovered from the Pauly computer capturing a portion of this communication. Attached as Exhibit G is a screenshot from our forensic software displaying this email fragment.
- 13. As part of my analysis, the internet history on the Pauly computer was also analyzed. This analysis revealed that on July 23, 2016, the date I understand Pauly resigned from

DECLARATION OF BRETT CREASY - 4 (No. 3:16-cv-05707)

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CentiMark, he conducted a Google search for "how to wipe a hard drive" and subsequently visited two websites which describe the process. Attached hereto as Exhibit H is a screenshot showing Pauly's internet browsing history and the visit of these sites on July 22, 2016 starting at 11:24 p.m. Wiping a computer is a process by which the user destroys all documents and files present on the computer, including the operating system, and renders them unrecoverable. Based on the deletion activity discussed in the sections above, it appears Pauly chose to delete documents found on his CentiMark issued computer.

14. I analyzed the Pauly smartphone and found that the smartphone had been reset to factory condition, thus deleting all user information from the smartphone. By examining the creation dates of key database files on the Pauly smartphone, and initialization of the smartphone activation, I was able to determine the phone factory reset occurred on July 25, 2016 at approximately 1 pm Pacific time and then activated the following day on July 26, 2016. Attached hereto as Exhibit I is a screenshot of our forensic software displaying some summary information about the smartphone, including its activation following the factory reset.

MECHAM LAPTOP ANALYSIS

- 15. The Mecham laptop contains a user account for him: "michmech" which was created on February 27, 2014.
- 16. I examined the Mecham laptop to determine whether portable data storage devices such as USB flash drives or external hard drives had been plugged into it. Exhibit J is a list, including a description and serial number, of the USB devices, including external hard drives and flash drives that were plugged into the Mecham laptop and the dates and times of their first and last connection. As reflected on Exhibit J, from June 5, 2016 to July 23, 2016, there were five USB devices inserted into the Mecham laptop. Potentially significant is that just before 1 a.m. on July 23rd, the date on which, I understand, Mr. Mecham gave notice that he was leaving CentiMark, a PNY USB device, serial number AA640E3230014644 was plugged into the

Mecham laptop. As mentioned above, USB devices are normally used to make copies of documents and files on a computer. I would need to examine this PNY USB device, and all such devices listed on Exhibit J which were plugged in during 2016, to see what documents were copied from the Mecham laptop. I note that the Seagate USB device, serial number NA7EXBSF, plugged into the Mecham laptop on July 21, 2016 is a large storage device.

- 17. I conducted an analysis to determine the folder structure on one or more of the USB devices plugged into the Mecham laptop. Attached as Exhibit K is a screenshot of an example of the folder structure we recovered. There is evidence that a folder called "7-21-16" was created on a USB device using the Mecham laptop on July 21, 2016. This folder name correlates with the evidence that the Seagate USB drive was plugged into the Mecham computer on July 21, 2016 after hours at 7:40 p.m. I would need to examine all the USB devices plugged into the Mecham laptop to determine what CentiMark documents or files were copied or backed up to USB devices. Note that during the evening hours of July 21, 2016, as detailed in the following paragraph, there were a number of files accessed and then later deleted, such as "Mililani Progress Report (1).ppt" and files in the "Finished Photos" folder on the Mecham laptop.
- 18. My examination of the Mecham laptop revealed that in July 2016, in the weeks before his departure from CentiMark, Mecham was accessing numerous documents, such as an Excel spreadsheet called "Monthly Forecast by Office July FY2017.xls" accessed on July 22, 2016 at 7:26 a.m., which is no longer on the laptop. Attached hereto as Exhibit L is a spreadsheet listing the names, file paths, dates and times of the files accessed on the Mecham computer from March 2016 to July 2016. I have color coded in red the files that were accessed, but have since been deleted or moved to another location such as a USB device or other storage medium. Until we review the USB devices plugged into the Mecham laptop, we are unable to determine which of the deleted files may have been copied to the USB devices.
- 19. The Mecham laptop also contained evidence of the usage of cloud storage. Specifically, there is evidence that Mecham utilized Dropbox, a cloud based storage application. The use of

Dropbox on the Mecham computer provides Mecham with the ability to store documents in Dropbox's cloud based storage platform, thus making these documents accessible, even now, by Mecham from any internet connected computer. We do not know whether Mecham would maintain access to the documents in Dropbox after his employment with CentiMark ended. Examples of two folders that I could determine exist in this Dropbox account for Mecham include "4 Quarters of Operations" and "Apprentice Program." These folders contain multiple CentiMark business documents such as a document titled "Hilton / Convention Center Roof Plan" and other documents that appear to be CentiMark templates and forms. An examination of the Dropbox accounts for Mecham is the only means to determine what remains in Dropbox at this time. Attached hereto as Exhibit M is a screenshot which reflects the aforementioned folders and files from Dropbox.

- 20. The "recycle bin" on the Mecham laptop also reflects that approximately 11,000 files and folders, many of which have file names suggesting they are CentiMark documents, were deleted on July 23, 2016. Exhibit N1 is a list of the root level folders that were deleted on July 22 and July 23, 2016. Exhibit N2 is a truncated list of subfolders and files deleted as part of the root folders "Documents" and "Downloads" that were deleted on July 23, 2016.
- 21. I analyzed the Mecham smartphone and found that like the Pauly smartphone, the Mecham smartphone had been reset to factory condition, thus deleting all user information from the smartphone. By examining the creation dates of key database files on the Mecham smartphone, and initialization of the smartphone activation, I was able to determine the phone was factory reset and then activated as of June 23, 2016. Attached hereto as Exhibit O is a screenshot of our forensic software displaying some summary information about the smartphone, including its activation following the factory reset.
- 22. Attached as Exhibit P is a copy of my curriculum vitae.

I HEREBY DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF WASHINGTON AND THE UNITED STATES THAT THE FOREGOING IS TRUE AND CORRECT.

DATED: August 17, 2016

BRETT CREASY

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2	CERTIFICATE OF SERVICE		
3	I hereby certify that on August, 2016, I served the foregoing DECLARATION OF		
4	[NAME] on:		
5	Scott J. Aldworth saldworth@kelrun.com Dennis Steinman dsteinman@kelrun.com KELL, ALTERMAN & RUNSTEIN, L.L.P. 520 SW Yamhill St., Ste. 600 Portland, OR 97204-1329		
6			
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8			
9		Attorneys for Defendants	
10	X	by electronic means through the Court's Case Management/Electronic Case File	
11		system, which will send automatic notification of filing to each person listed above.	
12		by mailing a true and correct copy to the last known address of each person listed above. It was contained in a sealed envelope, with postage paid, addressed as stated	
13		by causing a true and correct copy to be delivered via overnight courier to the last	
14		known address of each person listed above. It was contained in a sealed envelope, with courier fees paid, and addressed as stated above.	
15	1.	by e-mailing a true and correct copy to the last known email address of each person	
16		listed above.	
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18		s/James M. Barrett	
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1 2 3 4 5 UNITED STATES DISTRICT COURT 6 FOR THE WESTERN DISTRICT OF WASHINGTON 7 TACOMA DIVISION 8 CENTIMARK CORPORATION, a Pennsylvania 9 corporation, Case No.: 3:16-cv-05707 10 Plaintiff. TEMPORARY RESTRAINING 11 vs. **ORDER** 12 EXECUTIVE ROOF SERVICES, LLC, a Washington limited liability company; MICHAEL 13 W. MEČHAM, an individual; and ERIC S. PAULY, an individual, 14 Defendants. 15 16 17 This matter came before the Court on August 18, 2016, on Plaintiff CentiMark 18 Corporation's ("CentiMark's") Motion for Temporary Restraining Order ("Motion"). CentiMark 19 was represented by James M. Barrett of the Ogletree Deakins law firm, and defendants were 20 represented by _____ 21 The Court, having fully considered all materials filed in support of, and in opposition to, 22 said Motion, as well as oral argument, if any, makes the following order: 23 The Court finds as follows: 24 1. CentiMark has demonstrated the presence of a protectable interest in that Mecham 25 and Pauly had access to CentiMark's trade secrets or competitively sensitive confidential 26 TEMPORARY RESTRAINING ORDER - 1 OGLETREE, DEAKINS, NASH, SMOAK & STEWART, P.C. The KOIN Center (No. 3:16-cv-05707) 222 SW Columbia Street, Suite 1500 | Portland, OR 97201

business or professional information that otherwise would not qualify as a trade secret, and that CentiMark has a protectable goodwill and business interest;

- 2. CentiMark has demonstrated a likelihood of success on the merits, or, alternatively, the presence of serious questions going to the merits of enforcing its post-termination restrictive covenants with Mecham and Pauly;
- 3. CentiMark has demonstrated a threat of irreparable harm that outweighs the potential harm to Defendants that would occur during the duration of this Temporary Restraining Order;
 - 4. CentiMark has demonstrated that the balance of the equities tips in its favor; and
- CentiMark has established that the public interest in restraining unfair competition and enforcing valid contracts favors granting relief for the duration of this Temporary Restraining Order.

Based on the foregoing, IT IS HEREBY ORDERED that CentiMark's Motion for Temporary Restraining Order is GRANTED, as follows:

Defendants and any person or persons in active concert or participation with them are required to abide by the following terms for a period of ten (10) days from the date this Order is entered, unless extended by further order of the Court:

- 1. Defendants shall not engage in the businesses of commercial roofing, industrial roofing, or flooring;
- 2. Mecham shall refrain from violating the post-termination restrictive covenants in Mecham's Employment Agreement with CentiMark, ("Mecham Agreement") dated May 16, 1996, a copy of which is attached hereto as <u>Appendix A</u> at Dkt. #5. Specifically, Mecham, and any person in active concert or participation with him, are enjoined from:
- (a) Disclosing or using CentiMark's confidential information regarding its business, including, without limitation, any business records, policy or procedure statements, correspondence, memoranda, plans, proposals, computer hardware, software or data, customer

lists, marketing and sales documents, financial or legal documents or records, reports, drawings, formulations, blueprints, notebooks, designs, samples, prototypes, inventory, equipment, photographs of roof projects, employee records, and training materials (hereafter "Confidential Information");

- (b) Directly or indirectly soliciting the trade of or trade with CentiMark's, customers, potential customers, suppliers, or potential suppliers;
- (c) Soliciting, recruiting, inducing away, or attempting to solicit, recruit, or induce away, directly or indirectly, or by assisting others, any employee of CentiMark;
- (d) Advertising or promoting services or goods of any person, business, enterprise or other entity which is engaged in the business of commercial and industrial roofing or flooring contracting, or which solicits, trades with, advises, calls upon or otherwise does or attempts to do, directly or indirectly, business with any clients, customers or accounts of CentiMark, its successors, assigns, subsidiaries or affiliates, or that have done business with CentiMark at any time, or from time to time, during Mecham's employment with CentiMark, within 100 air miles of the United States and the Provinces of Ontario and Quebec, Canada, and any other Regions in which Mecham contacted CentiMark customers; and
- (e) Competing or engaging in the business of commercial roofing, industrial roofing, or flooring or, any business which solicits, trades with, advises, calls upon or otherwise does or attempts to do, directly or indirectly, a business with any clients, customers or accounts of CentiMark, its successors, assigns, subsidiaries or affiliates, or that have done business with CentiMark at any time, or from time to time, during Mecham's employment with CentiMark, within 100 air miles of the United States and the Provinces of Ontario and Quebec, Canada, and any other Regions in which Mecham contacted CentiMark customers;
- 3. Pauly shall refrain from violating the post-termination restrictive covenants in Pauly's Employment Agreement with CentiMark ("Pauly Agreement"), dated January 29, 2002,

a copy of which is attached as <u>Appendix B</u> to Dkt. #5. Specifically, Pauly, and any person in active concert or participation with him, are enjoined from:

- (a) Disclosing or using CentiMark's Confidential Information;
- (b) Directly or indirectly soliciting CentiMark's, customers, potential customers, suppliers, or potential suppliers with whom Pauly had contact during his employment with CentiMark;
- (c) Soliciting, recruiting, inducing away, or attempting to solicit, recruit, or induce away, directly or indirectly, or by assisting others, any employee of CentiMark;
- (d) Advertising or promoting his services or goods for any commercial roofing, industrial roofing, or flooring contractor business in direct competition with CentiMark within Northern California and the entire states of Utah, Idaho, Oregon, and Hawaii, and any other Region in which he contacted CentiMark customers; and
- (e) Engaging or competing in any commercial roofing, industrial roofing, or flooring contractor business in direct competition with CentiMark within Northern California and the entire states of Utah, Idaho, Oregon, and Hawaii, and any other Region in which he contacted CentiMark customers;
 - 4. ERS and any person in active concert or participation with it, are enjoined from:
 - (a) Disclosing or using CentiMark's Confidential Information;
- (b) Directly or indirectly soliciting the trade of or trade with CentiMark's, customers, potential customers, suppliers, or potential suppliers;
- (c) Soliciting, recruiting, inducing away, or attempting to solicit, recruit, or induce away, directly or indirectly, or by assisting others, any employee of CentiMark; and
- (d) Advertising or promoting ERS' roofing or flooring services, online or otherwise, including maintaining the website www.executiveroofservices.com or any other URL Internet address for a commercial roofing, industrial roofing, or flooring contractor business,

within 100 air miles of the United States and the Provinces of Ontario and Quebec, Canada, and any other Regions in which Mecham contacted CentiMark customers;

- 5. Defendants and any person in active concert or participation with them shall immediately return all originals and copies of CentiMark's Confidential Information, including but not limited to all CentiMark Confidential Information reflected in <u>Appendices C and D</u> that Defendants forwarded and/or copied or downloaded, regardless whether such materials were prepared by Mecham, Pauly, CentiMark, or another person, and which are in Defendants' possession, custody or control, whether located on hard-drives, disks CD-ROMS, in networked data servicers, in Internet-accessed storage, or any other portable media device;
- 6. Within two (2) business days from the date of entry of this Order, Defendants shall make available personal electronic devices, such as computers, laptops, phones, and storage devices, for forensic imaging and examination by a qualified forensic examiner identified by Centimark for the purposes of facilitating the identification and removal of CentiMark Confidential Information from those devices. The devices that Defendants are required to produce pursuant to this directive include, but are not limited to, all USB devices identified in Appendices E and F. This provision is deferred until after the preliminary injunction hearing;
- 7. Within two (2) business days from the date of entry of this Order, Defendants shall grant to a qualified forensic examiner identified by CentiMark access to personal and work email accounts and permit copying of those accounts for the purpose of determining how Defendants have used CentiMark's Confidential Information and facilitating the identification and removal of same. The accounts to which Defendants are required to grant access pursuant to this directive include, but are not limited to: ericstevenpauly@gmail.com; mechamaustin@gmail.com; espauly@yahoo.com; mwmecham1@gmail.com; clmecham@comcast.net; info@executiveroofservices.com; and any other address ending with

@executiveroofservices.com. This provision is deferred until after the preliminary injunction hearing; and

8. Defendants are to cooperate with CentiMark and take any other appropriate and reasonable steps to recover CentiMark's Confidential Information and other CentiMark documents/information and to ensure that CentiMark's Confidential Information was not distributed by or preserved by Defendants or others acting in concert with them.

IT IS FURTHER ORDERED that CentiMark shall, within five (5) business days of entry of this Order, post an injunction bond or surety in the amount of \$5,000.00 as security pursuant to Fed. R. Civ. P. 65(c).

IT IS FURTHER ORDERED that Defendants appear in person before the Court at 1717 Pacific Avenue, Tacoma, Washington 98402 on August 26, 2016, at 1:30 p.m. to show cause why a preliminary injunction should not issue in accordance with this Temporary Restraining Order. The Parties are to file any supplemental briefing and evidence on or before August 24, 2016.

Dated this 18th day of August, 2016.

Ronald B. Leighton
United States District Judge

Presented by:

s/James M. Barrett_

James M. Barrett, WSBA No. 41137

OGLETREE, DEAKINS, NASH, SMOAK & STEWART, P.C.

james.barrett@ogeltreedeakins.com

Of Attorneys for CentiMark Corporation

TEMPORARY RESTRAINING ORDER - 6 (No. 3:16-ev-05707)

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